

Pharmacy SMS Notification Terms & Conditions

Last Updated: 3-23-2026

By providing your mobile phone number and opting in to receive text messages from **West TN Pharmaceutical Care**, you agree to receive automated SMS notifications related to your pharmacy orders.

Message Purpose

Text messages are sent to notify you when your prescription or pharmacy order is ready for pickup. These messages are informational in nature and will **not include protected health information (PHI)**.

Message Frequency

Message frequency will vary depending on your pharmacy activity, such as when orders are processed and ready for pickup.

Message & Data Rates

Message and data rates may apply depending on your mobile carrier plan. Please check with your mobile provider for details.

Opt-Out

You may **opt out at any time** by replying **STOP** to any message you receive from us. After opting out, you will no longer receive SMS notifications unless you opt in again.

Help

If you need assistance, reply **HELP** to any message or contact **West TN Pharmaceutical Care** at **731-554-9872** or **fax@wtnpc.com**.

Privacy

Your **phone number and personal information will not be shared, sold, or distributed to any third parties**. Information collected will only be used to provide SMS notifications related to your pharmacy orders.

Consent

By opting in to receive SMS notifications, you confirm that you are the authorized user of the mobile number provided and that you consent to receive automated text messages from **West TN Pharmaceutical Care**.